

Software Engineer – Job profile (support colleagues)

- **Purpose:** Work cross-functionally within technology and the wider business operations to support the implementation of the technology roadmap.
- **Reporting:** Senior Architecture & Software Engineering Manager
- **Values:** Collaborative, Individual accountability, Customer focused, Proactive.
- **Essential Skills and experience:** Proven experience of development skills such as C#, Odata, VueJS, SQL, PHP, restful API's, NET Framework, WebHooks and other web technology, Good written skills with the ability to clearly document and explain processes and solution designs, Excellent planning skills, Strong analytical and problem-solving skills. Ability to communicate technical concepts to business users in a straightforward way. Be able to prioritise and remain calm under pressure
- **Qualifications:** Relevant development qualifications

We make a *difference* to Members & customers

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| • Ensure the developments are at the required standards and fully tested before going into production environments | ✓ | Allowing the team to deliver robust and secure solutions |
| • Stay up to date with relevant changes in the technology industry | ✓ | Ensuring the Society is running process that are industry and security best practises |

We're *better* every day

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| • Support the full lifecycle of development projects, ensuring milestones are delivered on time and to quality standards. | ✓ | Projects completed on schedule with no critical business disruption. |
| • Engage in best practices for development, CI/CD, governance, SQL, Azure DevOps. | ✓ | Deployment errors reduced; delivery cycle time improved; increased compliance with governance policies. |

We're a *caring* community

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| • Build a culture of support, collaboration, upskilling, and technical literacy within your team and across the society | ✓ | Visible team development and cross-departmental satisfaction. |
| • Role model development best practises | ✓ | Common glossary, advocating self services and enabling automation |
| • Take ownership and proactively drive operational issues through to resolution | ✓ | Providing constructive feedback and offering support during challenging situations. |

We work together with *purpose*

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| • Act as subject matter expert in technical development best practise | ✓ | Internal stakeholders confident in technical direction and delivery. |
| • Build strong relationships across the technology teams and wider business | ✓ | Supporting the technology roadmap and business strategies |