

Crematorium Technician – Job profile

1

- **Purpose:** Ensure cremations are completed in line with cremation regulations and ICCM recommendations.
- **Reporting:** Senior Crematorium Technician
- **Values:** Co-operation, Self Help, Self responsibility, Democracy, Equity and Equality.
- **Essential Skills and experience:**
- **Qualifications:**

We make a <i>difference</i> to Members & customers	We're <i>better</i> every day					
<ul style="list-style-type: none">• <i>Delivery of the highest operational standards caring for people who have died, and the client experience</i>• <i>Competently answer client queries, and provide support with funeral service and memorialisation offer</i>• <i>Grounds maintenance and cleaning</i>	✓	<ul style="list-style-type: none">• <i>Service measures</i>• <i>Client feedback</i>• <i>Standards</i>	✓	<ul style="list-style-type: none">• <i>Basic maintenance of cremators, monitoring equipment, and associated plant</i>• <i>Defect management</i>	✓	<ul style="list-style-type: none">• <i>Completion of cremations</i>• <i>Compliance</i>

We're a <i>caring</i> community	We work together with <i>purpose</i>					
<ul style="list-style-type: none">• <i>Cremation of the person who has died</i>• <i>Regulatory compliance (including IFSO, FBCA, CMA, and ICCM)</i>• <i>Emissions controls and associated regulatory reporting</i>• <i>Collecting and delivering ashes, correct application of ashes management process</i>	✓	<ul style="list-style-type: none">• <i>Client service</i>• <i>Audit results</i>• <i>Audit results</i>• <i>Client service</i>	✓	<ul style="list-style-type: none">• <i>Grounds maintenance and cleaning</i>• <i>Correct application of the Carehub and ARCC systems</i>	✓	<ul style="list-style-type: none">• <i>Standards</i>• <i>Audit results</i>