

Senior Data & BI Manager– Job profile (support colleagues)

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- **Purpose:** Drive the society’s data and BI capability by managing and delivering strategic BI/data projects, while also ensuring the successful day-to-day operation of the data platform and supporting Intelligence utilization across the society. You'll empower colleagues through trusted reporting, data, aligned to Central Co-op’s mission and roadmap. The ability to manage a team and strategy independently is critical, while strong support will always be available, confident decision-making skills are a must. This will be a very visible role with the opportunity to lead and influence the direction of data, intelligence and reporting across the society though the delivery of clear delivery plans by business pillar in partnership with the Societies leadership.
- **Reporting:** Head of Technology
- **Values:** Leadership, Co-operation, Self Help, Self responsibility, Democracy, Approachability Equity and Equality.
- **Essential Skills and experience:** Proven leadership in BI/reporting and/or data engineering roles with direct team management. Strong expertise in Azure Synapse, Data Factory, Data Lake, and Microsoft Fabric. Experience managing large-scale data platform transitions. Deep knowledge of ELT pipelines, CI/CD (Azure DevOps), and data architecture. Clear understanding of Data & BI models, implementation strategies and business engagement processes. Excellent stakeholder communication and project delivery skills. Strong mentoring and coaching abilities.
- **Qualifications:** Azure and Microsoft Fabric certifications alongside other reporting and analytics tools

We make a *difference* to Members & customers

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| • Oversee upgrades and integration of new data sources into our Azure-based data ecosystem. | ✓ | New data sources delivered on time, integrated accurately, and adopted by stakeholders. |
| • Build the society relationship with data | ✓ | Platform uptime meets SLAs; minimal incident tickets related to data pipeline, platform and reporting failures. |
| • Champion Microsoft Fabric and ensure the team maximises platform capabilities to support analytics and reporting. | ✓ | Fabric features adopted across use cases; performance and scalability metrics meet or exceed Synapse benchmarks. |

We're *better* every day

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| • Lead the full lifecycle of the Microsoft Fabric migration, ensuring milestones are delivered on time and to quality standards. | ✓ | All migration phases completed on schedule with no critical business disruption. |
| • Establish and enforce best practices for ELT pipelines, CI/CD, Self Service and governance, leveraging Microsoft Fabric, Purview and Azure DevOps. | ✓ | Deployment errors reduced; delivery cycle time improved; increased compliance with governance policies. |
| • Monitor and manage the Azure data platform budget, ensuring value for money across compute, storage, and licensing. | ✓ | Spend tracked and maintained within budget; clear reporting to leadership on usage and optimisation. |

We're a *caring* community

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| • Build a culture of collaboration, upskilling, and data literacy within your team and across the society. | ✓ | Visible team development and cross-departmental satisfaction. |
| • Role model for data stewardship, guardianship and ownership | ✓ | Common glossary, advocating self services and enabling automation. |

We work together with *purpose*

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| • Manage the team's day-to-day workload, mentoring and upskilling individuals across various skill levels. | ✓ | An engaged team, with observable skill growth and productivity. |
| • Act as subject matter expert on Azure, Fabric, BI and supporting reporting platforms. | ✓ | Internal stakeholders confident in technical direction and delivery. |
| • Act as a key stakeholder in the society's data and intelligence strategy, collaborating with senior leaders across IT and the business. | ✓ | Frequent and impactful updates and a fantastic stakeholder manager |